

Terms & Conditions & House Rules - B&B Fort Bakkerskil

In order to create a pleasant stay for you and the other guests, the following terms and conditions / house rules apply:

Reservation

We ask you to provide the correct number of people when you make the reservation. If children are traveling with you, please also state their age so that we can furnish the room appropriately.

Maximum room occupancy

Please adhere the maximum occupancy of the rooms. If you wish to receive guests, please inform the host in advance.

Check-in and check-out

- Check-in: between 15:00 and 18:00. If this is not possible, please let us know in time so we can find a solution together.
- Check-out: between 08:30 and 10:30 on the day of departure.

Parking

B&B guests can park for free in front of the bridge of the fort. It is not allowed to drive over the bridge.

Breakfast

Breakfast is available from 08.30 am. You can join us until 09.30 am. Do you have any dietary requirements? Please let us know in advance.

Refreshments

Own consumptions are not allowed on the general terrace. This is allowed in your B&B room. Payment is made per table/room place; Splitting bills is not possible.

Gift voucher (B&B, Surprise Factory, Experiences)

Bring the original receipt with you, we will settle it at the check-in. So you can simply book through the website).

Gift vouchers do not include tourist tax.

For stays on Friday and Saturday nights, a weekend surcharge of €10.00 per room applies.

If extra costs arise after the prices have been determined due to government-imposed charges (such as VAT, tourist tax), these costs can be passed on to the guest.

- The experiences (belevenissen) agreement ended as of 2026.

Key management

You will receive one key on arrival. You are responsible locking the doors and switching off the heating and lighting. Upon departure, please hand over the key to the host/hostess. If the key is lost, we will charge €50.00.

Bed linen and towels

For longer stays, towels are changed on request. You can put them on the ground (because of environment/water waste). Bed linen will be changed after 4 nights.

Ensuring hygiene

It is not allowed to sleep in the beds without sheets and pillowcases. If non-removable stains appear in the mattress, duvet, bedspread, decorative pillow or towels during the stay, we will charge the cleaning and/or replacement costs.

Price and Payment Policy

Prices include gas, water, electricity, bed linen and towels. Coffee and tea are available in the room. The cost of the minibar will be charged at check-out. Wi-Fi and TV are also included. In the unlikely event that the services offered do not function properly during your stay, this does not entitle you to a refund of the room rate. Payment takes place at check-in or check-out, unless (business) arrangements have been made.

Payment can be made in cash, by debit card, credit card or in advance by bank transfer in Euro's. (please mention your reservation number). For multiple rooms / nights we ask the payment to be made 6 weeks in advance. Please note; We never send a payment request via what's app or the something like that.

If extra costs arise after the prices have been determined due to government-imposed charges (such as VAT, tourist tax), these costs can be passed on to the guest.

Sound

Noise pollution, including loud music, is not allowed outside.

We ask you to be considerate of other guests. Fireworks are not allowed.

Waste

Rubbish can be deposited in the designated bin. You can leave empty glassware in the room.

Dogs (small - medium)

Your dog (max. 1 per room can only be booked in the 'ziekenboeg' or 'oude keuken') is welcome, provided it is social and kept on a leash. Please leave a bed or rug for your dog on the floor (not on beds, chairs or sofas). Dogs are not allowed in the breakfast room during breakfast. Any damage caused by your pet will be charged. We ask you to walk your dog outside the general area. The area offers plenty of opportunities for this. The surcharge is €15.00 per day/per dog.

Smoking, alcohol and (soft) drugs

Smoking is not allowed in the accommodations and common areas. Alcohol abuse is prohibited; Enjoy, but drink in moderation. It is strictly forbidden to possess, use and/or trade drugs. In case of violation, the police will be called in.

Forgotten objects

Have you forgotten something? No problem, feel free to ask. We will send you a payment request in advance for the shipping and packaging costs. After receipt of payment, we hand over the package to PostNL.

Please note that chargers and items of low value clothing will not be sent. Please make sure to provide a complete address and email address.

Damage

B&B Fort Bakkerskil is not liable for damage, loss or theft of personal belongings during your stay. If damage occurs to the accommodation or the inventory, you must report this immediately to the host/hostess.

Cancellation Policy

- You can cancel your booking free of charge up to 48 hours before arrival. The arrival day starts at 00:00.
- If cancelled less than 48 hours before arrival, the full stay will be charged.
- Cancellations can only be requested by e-mail and are only valid after our confirmation by e-mail.
- All prices mentioned are subject to errors or obvious deviations. In such cases, we reserve the right to cancel the booking.

**Additional conditions for group bookings
(2 or more rooms and/or stays of 3 nights):**

- Full payment must be made no later than 6 weeks before arrival.
- If payment is not made, we will cancel the reservation.
- Free cancellation is no longer possible from 2 weeks before arrival.

Liability in the event of force majeure

B&B Fort Bakkerskil is not liable for damage or inconvenience caused by force majeure, such as natural disasters, pandemics, extreme weather conditions, power failures or other unforeseen circumstances beyond our control.

Privacy & data protection

We handle your personal data with care. Your data will only be used for reservation purposes and will not be shared with third parties without your permission, unless required by law.

Use of facilities

Our common areas and facilities are available to all guests. We ask you to handle this with care. Any damage or inconvenience may result in additional costs or exclusion from further use.

Bicycle

You can store the bicycles in our storage room.

Child Policy

Children are welcome in our B&B. Parents/guardians are responsible for the behavior and safety of their children inside and outside the accommodation at all times.

Safety - medical emergencies

In the information booklet in your room you will find the information regarding the nearest doctor, etc.